

# ANNUAL REPORT



## 2009 Board Members

Fred Duck	President
Sue McCrae	Vice-President and Treasurer
Dr. James Levins	Director
Claire Scott	Director
Dr. Adele Preto	Director
Lars Bjornson	Director
<b>Administrator:</b>	Renée Lapierre
<b>Program Coordinator:</b>	Judy Evans
<b>Counsellor:</b>	Ian Johnson
<b>Bookkeeper:</b>	Heidi deWit

*Our Mission:*  
**Compassionate care for the dying and bereaved**

*Our Vision:*  
**The circle of life and death is celebrated**



## ***Brief History of the Shuswap Hospice Society***

The Shuswap and District Hospice Society was incorporated on March 17, 1986. We are now going into our 24<sup>th</sup> year of operation. In 1990, the Society changed its name to Shuswap Hospice Society, dropping the words "and District". In 1987, the Society had its first paid staff: an executive director, bookkeeper, and two volunteer coordinators. In 1990, it received its first Ministry of Health grant, which allowed it to retain two 30-hour per week staff members, an executive director and a program coordinator. Today it is a strong, volunteer-based community organization.

## **What we offer:**

- ✓ Compassionate care for the terminally ill
- ✓ Facility scheduled visits
- ✓ One on one grief services
- ✓ Grief counselling
- ✓ Palliative support
- ✓ New Beginnings for Widows and Widowers
- ✓ Parents' Bereavement Support Group
- ✓ Young Widows' Support Group
- ✓ Men's Support Group
- ✓ Holiday Support
- ✓ Care for Caregivers
- ✓ Rainbow Remembrance
- ✓ Celebrate a Life
- ✓ Volunteer Training
- ✓ Library

***Compassionate Care for the Dying and the Bereaved***

Box 967 Salmon Arm, BC #209, 231 TCHwy NE (250) 832-7099 [www.shuswaphospice.ca](http://www.shuswaphospice.ca)

## President's Report

By Fred Duck

The work of Hospice is to help those in our community whose lives are touched by the nearness of the end of life and we appreciate it when we are given the privilege of being part of the lives of families and clients during times of transition.

Our Board is always looking for ways to improve the services we offer to those in need, and in that we are blessed to have our administrator Renée Lapierre and our program coordinator Judy Evans working on our behalf.

We are also supported by our many volunteers and many in the community who value and share in our work.

I know that the support we offer is appreciated by those in need whether as clients or family.

## Administrator's Report

By Renée Lapierre

My goals for 2009 were the following:

- To diversify the Society's funding sources
- To increase regular membership to at least 60 paid members
- To establish a regular schedule of informative newsletters
- To continue to build solid relationships within the community thereby increasing the goodwill of the Society
- To show positive financial results

Although the Society lost one major source of donations last year, the Scottie Hyde Memorial Golf Tournament, we found new sources of funding. In 2009, we received support from the following new sources: the Armstrong Regional Cooperative, the City of Salmon Arm, the Columbia Shuswap Regional District, the Salmon Arm Savings and Credit Union, Bowers Funeral Services, Fischers' Funeral Services and Daybreak Rotary Club. We are grateful to have received ongoing funding from the Hikes for Hospice held in partnership with the Shuswap Trail Alliance, the Bikers' Annual Summer Stomp, the Knights of Columbus, The Order of the Royal Purple, the Salmon Arm Community Band and the Cosmic Awareness Society.

We had 51 members in 2009, but I will work on increasing that number.

There is now a regular schedule of newsletter publications corresponding with the seasons. The Winter issue is published in early December; Spring comes out in early March; Summer is printed in early June and Fall comes out in early September. The timing of these newsletters fits well with advertising various Hospice events.

Relationship-building is not easily quantified, but I do believe that it ultimately shows up in some measurable ways:

- staff retention
- Board member retention
- continuing donations and grants

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Financial results for 2009 were positive. Revenue for 2009 was \$106,264, \$5,000 more than 2008; Expenditures for 2009 were \$97,169, compared to \$99,319 for 2008.

## Program Coordinator's Report

By Judy Evans

The following is a summary report relating to the various roles and responsibilities of the Program Coordinator and the events of 2009.

Bereavement Support Groups: A support group for parents was offered Wednesday evenings 7 pm – 9 pm beginning October 21 and finishing November 25, 2009. There were 8 participants – 2 couples and two singles.

These sessions proved to be of great benefit for all of them. Their intent was to meet monthly starting sometime in January 2010. I have spoken with them since but so far no further sessions have taken place. One of them is continuing with one-on-one support.

Volunteer Training: Training took place at the Shuswap Hospice office January 17 through to Feb 14, 2009 with sessions taking place once weekly for 6 hours. Nine people participated and 4 facilitated or were guest speakers.

Workshop Offered: A two day workshop with Stephen Jenkinson was offered to the community October 26 & 27, 2009 at the Prestige Inn. The evening of October

25 a viewing of Stephen's documentary, 'Griefwalker' took place at the Salmar Classic. Again this was open to the general public. Attendance for the workshops far surpassed expectation: 100 attended. The majority of the reviews were extremely positive with many hoping for a return engagement with Stephen.



Grief Counsellor: Ian Johnson continues to work with the more complex grief issues.

Celebrate A Life: December 2009 represented our 21st year that this event has been offered to the community. As always it was very successful. This is a Remembrance ritual for those who have had a loved one or a pet die and is attended repeatedly by many. The number of angels utilized for this event was 241; last year's total was 228.

Again we say "Many thanks to our dedicated angel makers – Joanna & Randy Jens, Pascal Sinclair, Rosina Herle, Tania Kuehn, Carol Shields, Alma Quibell and Christine Walters.

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